
Release Notes

Release Notes Cinema V3R1

Vista



Vista Entertainment Solutions Ltd.

Contents

About Vista	ii
Copyright Notice	iii
Overview of Version 3 Release 1	5
Point of Sale	7
New Functionality	7
Enhancements	10
Corrections	12
Vista BackOffice	13
New Functionality	13
Enhancements	15
Corrections	24
CashDesk	29
Enhancements / Corrections	29
Vista Display	31
Enhancements	31
Utilities	33
Language Manager	33
Job Scheduler	34
Diagnostics Program	35
Vista Backup	37
Technical	39
Installation	39
Other	41
Detailed Release Information	43
System Settings	44
Known Issues	52
Index	53

About Vista

Vista Entertainment Solutions develops software for the Cinema Exhibition industry. The Vista software system consists of a number of integrated products that cover almost all aspects of managing and operating cinemas. The product line is scalable so as to be suitable to exhibitors who run from one cinema to hundreds of cinemas.

The Vista Point of Sale and Vista BackOffice (base Vista) provide all Cinema level function for Box Office and Concessions. At least one installation of Base Vista is required for all Vista customers. All other modules are optional.

The optional modules are:

- **Web Ticketing** - a customisable system that enables ticket sales on the Internet along with display of show times and movie information.
- **IVR Ticketing System**- an automated touchtone phone booking system.
- **Vista Kiosk** - a customisable ATM ticketing system that features touch screen and state of the art multimedia technology for remote ticket sales either on or off-site.
- **Call Center** - provides a central web based application for booking and selling seats across a circuit of cinemas.
- **MobilePOS** - utilises a Pocket PC based PDA to sell tickets and concessions while connected to the Vista system via a wireless network.
- **Vista Signs** - manages configured animated messages on cinema signs including LED, TV Monitors and Plasma.
- **Vista Projection** - controls the export of cinema show-time schedules to automated projection systems.
- **Vista Air Conditioning** - provides an interface between base Vista and the air conditioning system to regulate air circulation and temperature depending on head count information stored in the Vista database.
- **HeadOffice** - provides central maintenance of key cinema data, uploading of cinema performance data to HeadOffice, a film settlements system and a business intelligence system for analysing circuit wide performance.
- **CashDesk** - a companion product for Vista BackOffice for cinemas that wish to have higher levels of cash and treasury control within the cinema.
- **Employee Scheduling** - provides a graphical employee roster system at cinema locations, along with a HeadOffice module that consolidates all roster information.
- **Film Programming and Scheduling** - a companion product to HeadOffice. It is a system for planning and booking films across a circuit from a central location. The booking system generates best fit schedules to download to the cinema.
- **Voucher Management** - a companion product to Vista HeadOffice that controls the ordering, stocking, transfer, and redemption of coupons, vouchers and passes.
- **Loyalty** - a customer relation management program for the creation, maintenance and evaluation of loyalty programs.

Copyright Notice

Copyright © 1996-2005 Vista Entertainment Solutions Ltd.
All rights reserved.

Vista is a Registered Trademark of Vista Entertainment Solutions Ltd. All rights reserved.

Trade Secret Information of Vista Entertainment Solutions Ltd, 1996-2005. This program is protected by licensed terms applicable to New Zealand and International copyright laws.

The software contains proprietary information of Vista Entertainment Solutions Ltd; it is provided under a license agreement, which must be entered with Vista Entertainment Solutions Ltd, containing restrictions on use and disclosure and is also protected by copyright law. Reverse engineering of the software is prohibited.

No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise without the prior written permission of Vista Entertainment Solutions Ltd.

Microsoft Word, Microsoft Office, Windows®, Windows95™, Windows98™, Windows NT® and MS-DOS™ are trademarks of the Microsoft Corporation.

Vista Entertainment Solutions Ltd
PO Box 8279, Symonds St,
Auckland, New Zealand.
Ph: +64 9 357 3600
Fax: + 64 9 379 0685
Website: <http://www.vista.co.nz>

CHAPTER 1

Overview of Version 3 Release 1

Version 3 Release 1 is the latest release of the Vista Product line and is available from Q4 2005. This version is a new generation of Vista software with a number of infrastructure, security, installation and look and feel changes.

This release includes Vista's cinema applications: Vista BackOffice; Point of Sale; CashDesk and Vista Display.

Vista Headoffice 3.1 will be available shortly. Cinemas can be upgraded to Vista Cinema 3.1 prior to this and uploads and downloads will still function normally.

Included in these release notes, are all the new features that were released as part of a special enhancement pack we released called Cinema Release Version 3 Service Pack 3 - Enhancement Pack. This is because most cinemas did not apply this release as it contained specific features for prepare/pickup that most cinemas do not use.

The highlights of the new and enhanced functionality included in Version 3 Release 1 are:

- ability for concessions to handle Features, Options and Upsells
- ability for Point of Sale to work off-line for Concessions sales, if network or database goes down
- ability to print your own vouchers with a bar code, at sale time
- A new feature mainly for Gold Class, bars and restaurants, allowing a tab to be setup at POS and be paid off later
- prepare and/or pickup slips can be produced at POS whenever an order is made for items needing preparation
- Reorder Worksheet and Reports to assist ordering of concessions
- new Broken Seat Functionality
- users can now create and maintain their own language versions with Language Manager
- all reports can now be scheduled to run at specific times or at end of day, with e-mail output capabilities
- Time and Attendance can be interfaced to an external time recording system
- ability to use swipe cards to clock in and out, and also for security approval
- new Diagnostics program to analyze the system, isolate possible sources of error and assist with troubleshooting problems
- new print template editor and test function for use with ticket and receipt printer templates
- ability to backup to DVD/CD
- Vista Online help option takes user directly to Vista Customer Service Web Site with up to date manuals and Forum
- new Marketing Report provides analysis of sales trends and customer buying habits

CHAPTER 2

Point of Sale

New Functionality

Support for Concessions Features, Options and Upsell

The use of Options allows the establishment of a single parent item which can be provided in a variety of 'flavours' e.g. Pizza with Hawaiian, Marinara or Vegetarian as Options. The operator is initially presented with just one button, in this example it would say Pizza.

Features allows the addition of extra serves or selections to a particular item e.g. when a Sundae is selected, features might include Chopped Nuts, Raspberry Sauce or Chocolate Sauce.

Upsell assists the POS operator to recognise opportunities to offer customers enhancements to a particular order - for instance, when an order could be upgraded to a particular combo giving the customer better value for a small additional cost, the system can alert the POS operator to this. For instance, when the operator selects a combo, POS notifies the operator that the drink can be upsized for an additional 50 cents.

Suggested Upsells

Normal upsells must be pre-programmed based on a certain selection. With suggested upsell, the Point of Sale will automatically review an order on completion and suggest a replacement (typically a combo) for a set of items which are conveniently highlighted in the order panel. For example: if they order a hamburger and fries POS will suggest a Hamburger Combo which also includes a small coke for an extra \$1.00. Point of Sale makes these suggestions based on criteria defined in the system settings.

Matched Combos

Matched combos operate in a similar way to Suggested Upsells. When the order is completed the Point of Sale automatically reviews the order looking for sets of items that exactly match a combo. The operator is prompted to make the substitution, again with the replacement set of items which are conveniently highlighted in the order panel. This will typically be a saving for the customer, with this information clearly displayed to the operator. With Matched Combos the operator must confirm the replacement or alter the original order. Matched combo functionality is activated based on criteria defined in the system settings.

Working Offline for Concessions Sales

The ability to work off-line for Concessions Sales only has been added. This allows POS terminals to continue selling concession items if the network or the database server is out of action. Offline transactions are cached locally and posted to the central Vista system when connectivity is restored. This can be enabled on a workstation by workstation basis.

Broken Seats

The ability to mark any Broken Seats has been added for all sessions. (This requires Screen Definitions to operate for unallocated sessions).

Point of Sale recognises and does not sell or allocate broken seats. The Point of Sale seating plan displays broken seats as purple. In the case where a seat has been booked and then become broken, Point of Sale will identify this when the booking is picked up. The operator will then be prompted to manually reallocate the affected tickets.

Prepare/Pickup Slips

POS has been enhanced to print prepare slips and pickup slips. A prepare slip is printed in the kitchen, and it is from this that staff prepare and make food orders. A pickup slip is what a customer uses to pick up an order. It informs where food can be collected from.

A prepare slip can be configured to print automatically whenever an order is placed for items that require preparation e.g. from a POS in Gold Class, from any computer that is defined as being in the prepare area eg a computer in the kitchen. This allows cinemas to use the prepare/pickup system (kitchen system) to control the preparation of orders, without having to have staff monitor the Prepare/Pickup screen built into POS. Some cinemas prefer to control the preparation of orders, based on these prepare slips. When the items have been prepared, they can be placed on a tray along with the prepare slip. This can now be delivered right to the seat of the client.

The system can also produce pickup slips. When an order has been completed, it is ready for pickup. If a slip is configured, then it will print on a printer attached to a computer that has been defined as belonging in that pickup area.

Delivery Capture Screen

POS has been enhanced so special delivery information can be captured. The delivery information screen can either be prompted for by the operator, or will display automatically if items in the order require preparing. A number of questions can be asked of a customer at POS such as:

- What session and seat they are sitting in
- Delivery Window e.g. First delivery
- Delivery Time e.g. 20 minutes into movie
- Additional Comments e.g. Table 5
- Order is a VIP or Urgent

These questions can be configured to be optional or compulsory. This information will be displayed on the prepare/pickup screen and the prepare and pickup slips. This allows staff the ability to deliver food and beverage items to a customer seat, table or lounge position at the correct time. Items that do not require preparation can also be added to the prepare/pickup system. Items can be selected from the order and different delivery information defined for different selections. This is useful when customers want some items delivered early on and some delivered later.

To enable the capture of delivery information, consult the 'POS Button Layouts' tab located in General Maintenance > Workstations & Profiles. Ensure that the 'Set Delivery' button is checked to allow visibility in POS.

The Set Delivery button can be pressed at any time during an order. Upon completion of an order, the user will be prompted for the delivery information, regardless of whether the items in the order require preparing.

Each item in the order can have a comment against it e.g. for a Pizza it might be "No Anchovies"

Creating a Tab at POS and Paying it off

POS already supports the ability to create a debtor in Backoffice and define an event e.g. Local Bowling Clubs - Christmas Party. Sales can be run up to this debtor/event at POS during the party.

This has been enhanced, and is now called a Tab. A Tab can be created at POS and does not have to be created in advance. This is useful for Gold Class, bars and restaurants that a cinema may operate. The Tab can still be created in Backoffice and an Event associated with it as previous, using the debtor function. This is more useful for large group bookings. The Tab can be created at POS, when either the customer is given what is known as a "bar card" which has a barcode or a magnetic swipe on it identifying the tab number, or the customer provides some form of identification e.g. swipe of their credit card. The customers name can also be recorded.

The customer can come up to POS a number of times and add items to the order. A limit can be created for the tab if so desired.

The customer can add to the tab at any stage. The operator can recall the tab, either swiping the identifying card, bar card, credit card or typing in part of the customers name. The detail of what they have ordered up to that point is displayed and can be printed to the receipt printer.

When the customer is to pay off the tab, everything ordered can be printed on the receipt printer for verification and then the customer can pay/close the tab with a number of payment methods. If something has been rung up in error, the item can be refunded off the tab.

Tickets and concessions can both be rung up to a tab.

Enhancements

- Transactions are now written before printing occurs. If there is a failure writing a transaction to the database, control is returned to a point where the operator can reverse out of the payment transaction. If printing fails, a new reprint option is available. This can be activated from any POS using the printing button and selecting either 'reprint ticket' or 'reprint transaction'. If reprint transaction is selected, then tickets, food vouchers and customer receipts can be printed, or selected tickets are printed.
- In the event of a system failure occurring in the middle of an order, Point of Sale will now recover seats that have already been ordered. This will occur the next time that POS starts up.
- **Film Order Selling Mode** allows for films to be displayed in Film Sequence/Name order, rather than just film name order. This allows the most popular films to appear at the top of the list. This can be selected from the 'Film Maintenance' option.
- **Booking Pickup** can now read a two dimensional (2D) barcode. This will allow a cell-phone screen to be scanned to identify a booking made over a mobile phone network.
- **Screening Schedule Button** now has 3 different views:
 - *Day View* - This is the pre-existing view showing each film in alphabetical order for the day.
 - *Film View* - This view prompts for part of a film name and shows all current films in alphabetical order that match the search, listing all sessions for the week.
 - *Genre View* - This view prompts for a Genre and all valid films will be displayed in alphabetical order for that genre, listing all sessions for the week.
- The ability to use magnetic stripe cards and barcode readers for log on and security approval at POS has been added. The system currently supports the use of magnetic stripe cards and bar code readers. Other devices such as proximity tags can be added by Vista as required.
- A system setting has been introduced to indicate the **minimum weight based sweets** that a customer may purchase (e.g. \$0.10). The sale cannot be completed unless it meets this criteria. The setting is called 'WeighedBasedSweetsMinimumvalue'.
- POS can now display informational messages on the customer display. Two types of messages can be defined. One for when the terminal is logged out e.g. 'Next Register Please', while the other is when the terminal is available for selling, e.g. 'Welcome to Cinemax'. These messages are set in Workstation Group Maintenance.
- The ability to swap any uncollected booking (paid or unpaid) without having to actually pick up the booking has been added. This is useful in situations such as a seat being broken after an advance booking is made.
- POS now allows payment other than cash when refunding concessions.
- Voucher functionality has been enhanced so that a different voucher template can be defined to use when selling certain items. A specific template can be defined for use when selling vouchers/coupons or gift certificates. There is a new system setting 'GroupMethodItemsOnvoucher' that allows a particular grouping to be specified when printing items on a separate vouchers. This is useful when there are items that need preparing in separate areas. This allows a customer to present a voucher to the appropriate area when picking up an item. The print template to use is defined against the item, but it will default to the original voucher.txt if it is not defined.
- POS can also generate a unique serial number upon sale of the coupon/voucher or gift certificate and print a barcode (if the printer supports it).
- Loyalty cards can now be scanned at POS with a bar code reader.
- Original credit card receipts (at time of sale) can be printed when bookings are picked up.
- Support has been added for Epson USB port printers.

- An error message is displayed on POS when the cancellation (void) of a credit/debit card fails. The system setting "SecurityVoidFailureOverride" is used to alert the manager to the problem. POS halts until the manager views the alert and enters manager security. If there is no security, then the error message is displayed, but there is no manager alert. The operator then responds to the message and POS continues operating.
- A new system setting has been added called "PinpadReadFailAllowManualEntry". This applies to PINPAD swipe type only. If set to Yes, then POS allows manual entry of card details when PINPAD card read fails. When set to No, then manual entry of card details is not allowed.
- Some payment connectors display their own error messages, as well as passing the error message details onto POS, so it can display them. Until now, the message would display twice, once by the payment connector and once by the POS. A new system setting has been added called "CardErrorSuppressErrorMsg". This allows POS to suppress it's own error messages returned from payment connector, so there will not be a double up of error messages.
- If an override barcode serial position has been defined for a redemption ticket or voucher item, then POS uses this to determine the serial number of a voucher, rather than the system settings.
- POS has been enhanced to allow the Progress Bar to be turned off. The Progress bar is used to indicate the POS is busy, whenever POS is communicating with the database or a connector e.g. a payment connector. It is sometimes useful to disable the progress bar, if the hardware is slow, or the Windows operating system has trouble reassigning focus to POS after the progress bar disappears - which can be caused by some 3rd party software, e.g. some payment systems. The system setting to disable the progress bar is called "UsePOSProgressBar".
- POS can now be configured so that either the main language that films and ticket types etc are held in is shown by default or the alternative language. The system setting that controls this is called "DataLanguageDefault".
- The customer display now shows the amount tendered and change to be given once the amount tendered has been rung up.
- POS now supports the ability for a printer driver to be written for a specific printer. The main use of this is for printing to fiscal printers, where they require specific character codes to be called.
- A new button has been added called "Past Sales Entry" and is located off the Settings Button. This button can be disabled using a system setting as well. It is for use if there is a system failure and POS has been down for more than a day. In this case, the button would need to be enabled. When pressed, the operator is presented with a calendar so they can set the transaction date. All sales for the day the system was down can be re-entered, they will have a transaction date as selected. Each time an order is started, the user will be reminded that they are in Past Sales Entry Mode. If the POS had been down for more than one day, to change transaction dates, the user must log out and log in and change the date again. For sessions with seat allocation, this will be disabled, so groups of tickets can be easily entered without having to select seats. No bookings can be made.
- A new system setting called "SalesActivityAllowedAfterEndOfSession" has been introduced. By default it is enabled. If disabled, sales and refunds cannot be performed once the session has finished.
- The Session Id will be available to include on a ticket template if required.
- Prepare/Pickup screen now shows delivery information. If a delivery time is set, the order will not appear on the prepare/pickup screen until the order needs to be prepared. It will calculate the time to display on the screen based on when the item needs delivering, less time required to prepare.

Corrections

- The correct film is now displayed when swapping a forward booking.
- There was sometimes a miscalculation of a discount amount on an item, if the discount was price off. This has been corrected.
- Allow only one voucher to be processed through Online Voucher Validation at one time. This manifests itself occasionally when a second voucher is scanned before the first voucher has finished being processed.
- A fix has occurred so that a vouchers serial number is written to Inventory transactions for unmatched refund of vouchers, not serial location.
- POS session payment groups are now correct when performing swaps. (Value and/or quantity was being added twice).
- The customer display previously displayed text based on the language the operator logged in as. POS has now been changed so it is based on the base language of the cinema.
- Loyalty now sends a response back for every message displayed to confirm that the message has been delivered.
- Print sharing has been improved so that the POS printing files (e.g. receipts waiting to print from other POS), will skip any files that are not complete or damaged (e.g. 0 byte files). Prior to this, POS just stopped printing anything.
- In Vista 3.0 SP3, Swaps could be performed for sessions on previous day. This has been corrected.
- There was sometimes a rounding discrepancy for weight based sweets when a refund was performed. This has been corrected.
- When a customer facing the monitor was attached to the Point of Sale, it had to have the same screen resolution properties as the POS. Both monitors can now have different resolution settings.

CHAPTER 3

Vista BackOffice

New Functionality

Reorder Worksheet

Menu Location: Concessions / Concession Activity

This is a new function that uses historical demand and forecasted stock levels to create suggested orders and expected receipts.

When generating a new reorder worksheet, the user is prompted for a date to use for previous sales history and for how many days to look over, up to a maximum of 21 days. This defaults to the last 21 days of demand.

Then the user needs to enter what date the order is for and what group of items are to be ordered. Selections can be made by vendor/class/reorder group.

Using the historical demand the system will calculate forecasted inventory levels, which can be adjusted based on the number of admits. Using the purchasing rules for each item suggested order amounts will be generated. The user can review the suggested quantities and move them to actual, or enter their own quantities.

Once the worksheet has been finalised no further changes can be made. At this point expected receipts can optionally be created which can be used in the Inventory receiving process to prompt for the quantities in the worksheet. The receiving screen can now select by reorder worksheet as well as vendor.

The Stock Details tab in item maintenance has been modified to support the required settings and rules for Reorder worksheet.

Two reports are provided from the Reorder Worksheet:

- Suggested Order Listing - To send an order report to HeadOffice for central purchasing.
- Suggested Order Listing by Vendor - To send the suggested re-order list to one or more local vendors.

Broken Seats

Menu Location: Box Office / Cinema Screens

Vista now supports the handling of broken seats. A new Back Office module **Broken Seats** (accessed from Box Office/Cinema Screens) enables the marking and releasing of seats as broken. Within Point of Sale and BackOffice, broken seats are visible on the seating plan in a similar way to house and special seats. Purple is used as the identifying screen colour for broken seats on the seating plan. Seats can be broken between particular date ranges or until further notice.

Broken Seats includes two reports:

- Broken Seats by Session - this report lists all of the sessions which contain broken seats for the specified date range.

- Conflict Report - this report identifies all sessions where a broken seat was booked or sold before being marked as broken. This report is very useful when resolving broken seat issues in advance of the session.

Broken Seats will operate for sessions with allocated and non-allocated seating but it does require the establishment of a Screen Definition for each screen as it uses seat row and number information to identify broken seats.

Time and Attendance

Menu Location: General Maintenance

A Time and Attendance module has been added. It allows integration of rostered staff time information with actual staff time information, as well as the ability to maintain rostered staff time information.

Note that the functions related to Rostered Staff Time information are only available when the Vista Employee Reporting Application (VERA) is installed and VERA integration is enabled.

It allows maintenance and approval of actual staff time information. This information can then be extracted by a user defined process for a payroll system.

It allows collection of actual staff time information from clock in/out devices that write the information to the Vista database in a prescribed Vista clock program.

It integrates staff time information into HeadOffice InfoWorks.

E-mail Address and Group Maintenance

Menu Location: Environment Folder / Security Folder

Vista BackOffice now provides an E-mail Maintenance cabinet to support the establishment of e-mail addresses and distribution lists for the delivery of scheduled reports. This is specifically for the scheduled delivery of Vista Reports by e-mail. Vista employs an SMTP gateway for e-mail delivery which does not require any connection to an external e-mail client or associated contact list.

New Settlement Program

A new Settlement program is now available, which can only be used by certain Payment Connectors. At this stage Vital (USA) and Tender Retail (Canada/USA) are supported. It can be used as a stand alone program or accessed as part of end of day.

This settlement program allows settlements to be tracked and indicates how much is left to settle.

Partial settlements can be achieved. This might be required for slow connections where the process may timeout when doing a large batch.

Enhancements

Cabinets

The name of the cinema complex now displays on the top of the menu and on the logon screen. This is to assist Headoffice and IT staff to confirm they are accessing the correct cinema, if they access the cinema remotely.

On the Help menu, a new option has been added called "Vista Online". This will take a user to the Vista Customer Services Web Site. This special menu page with the following options:

- Vista News
- Documentation (a site where users can access or download all Vista manuals, including user guides, operations manuals, FAQ, release notes and product information)
- Vista Forum
- Vista Knowledgebase (once this becomes live in late 2005)

The 'Help About' also has a link to Vista Online.

All Backoffice Maintenance forms can also access the Vista Online Web Page via the Help About option.

Report Launcher

The Vista Report Launcher has been extended to support the creation of a **Schedule Format** for a report which is posted to the Vista Scheduler for activation and scheduling of automated report production.

The Schedule Format functionality is available for any report in the Launcher menu. The operator is able to set the report prompts using the same criteria as the Launcher itself and define the report delivery mechanism and the output format.

Reports can be delivered by printing, writing to file or e-mail. E-mail delivery provides the report as an attachment in a variety of formats - HTML, PDF etc.

The name of the cinema complex, name of the computer it is being run on and software version are now displayed on the top of the menu. This is to assist Headoffice and IT staff to confirm they are accessing the correct cinema, if accessing the server remotely.

The ability to "Schedule" reports has also been included. This allows a user to open Report Launcher, choose any report and have it run automatically. (Requires the Vista Task Service to be installed). Valid options include both automatically printing or e-mailing the report.

Screening Schedule

The name of the cinema complex, the computer name and the software version now display on the top of the form. This is to assist Headoffice and IT staff to confirm they are accessing the correct cinema, if dialling in.

On the Help menu, a new option has been added called "Vista Online". This will take a user to the Vista Customer Services Web Site. This special menu page with the following options:

- Vista News
- Documentation (a site where users can access or download all Vista manuals, including user guides, operations manuals, FAQ, release notes and product information)
- Vista Forum

- Vista Knowledgebase (once this becomes live in late 2005)

Stock Receipts

This has been enhanced so a specific Reorder Worksheet can be used as the template when receiving stock. This saves having to relay items on the receipt. This also allows the operator to easily confirm that they got what was ordered or alter what was actually receipted.

Item Maintenance

Menu Location: Concessions / Concessions Maintenance

This function has undergone major changes to streamline its ease of use. Most-used fields have been moved to the default tab with more specialised fields moved off it.

General Tab

The field called Master Item Code has been changed to be HO Item Code, to make it consistent with other maintenance forms.

A new combo box is available to allow a voucher template to be assigned. If one is not defined but this item is to be printed on a voucher, the default template voucher.txt will be used. This allows the ability to support different printer templates for different vouchers.

The Box Office Sundry Item selection has been moved to the General tab. When selected the Box Office tab becomes available.

The Promotion, Combo and Upsell Item options are now used by some reporting, in particular the new Marketing report.

The Item Type drop-down list includes a new Item Type: Parent Sales. Concession items which have Options must have Parent Sales as their Item Type.

Stock Details Tab

User interface has been improved. The following new fields have been added, which are used by the Reorder Worksheet.

- Reorder Planning Group
- Default Order UOM
- Purchase Lead Time (Days)
- Minimum Stock Level
- Default Order Quantity
- Maximum Order Quantity
- Length of Time to Make Item

Voucher Items Tab

Two new fields have been added that become available if an item is a voucher.

- Start Voucher No
- Last Voucher No. Used

These are for use only at cinemas that want to print their own vouchers and coupons at sale time. They are used to control the voucher numbers/barcodes that are printed on the voucher.

Box Office Tab

User interface has been improved.

Barcodes Tab

If the item is not a voucher, this tab only prompts for barcodes. If this item is a voucher, then the user is prompted for extra information to do with the barcode.

New fields have been added to allow the serial number position and barcode length of a voucher to be defined. These are override values and if not defined, the default barcode format is used from the system settings.

Alternate Items Tab

This tab is used if the item is one of the following:

- Feature
- Option
- Upsell

If the item has features e.g. Sundae, then all items that can be added to the order if the item is selected e.g. Chocolate Sauce and Raspberry Sauce are entered. Features have a cost that is added to the order total if the item is selected.

If the item has options e.g. Small Drink, then all items that are options for this item are defined e.g. Small Coke, Small Lemonade.

If the item can be upsold from other items, then these items are defined.

The Prompt text field defines what the operator is prompted for when the item is chosen e.g. Select which flavour.

Ticket Type Maintenance

A new field has been added to allow the serial number position of a voucher to be defined. This is an override value and if not defined, the default barcode format is used from the system settings.

Sales Tax Maintenance

This has been enhanced to allow for auto-generation of the Sales Tax code as a 10 character field. Previously, only a 1 character field was supported. This ability is controlled by a system setting and turned off by default for sites using Head Office to facilitate the maintenance of compatibility during the V3R1 upgrade process.

Payment Group Maintenance

Edit check has been changed to a warning when the payment type for a payment group is denominated.

A new form layout has been implemented to improve the user interface.

Added the ability to de-activate a payment group. The user can now choose a null default payment type box.

Payment Type Maintenance

The User Interface has been improved:

Enhanced so that appropriate error messages will appear when changing denominated type.

Text boxes have been enhanced to right align with number fields.

A new tender category has been introduced to support "Tabs", also known as Accounts or Debtors. A payment type can now be setup as a tab.

This size of the Payment Type code field has been extended to 10 characters. However, by default, V3R1 will continue to only allow payment types with a code of 2 characters. The system setting HOCOMPAT_PAYTYPE_PK10 controls whether a 10 character code can be used. However, cinemas connected to a HeadOffice, must be using HeadOffice V3R1. Once the extended payment type is used, the code no longer needs to be manually defined.

Payment Vouchers Maintenance

New fields have been added to allow the serial number position and barcode length of a voucher to be defined. These are override values and if not defined, the default barcode format is used from the system settings.

Tab Maintenance

Menu Location: Cashier Management / Cashier Maintenance Folder

This maintenance program was formerly called Debtors. The cabinet now operates for traditional Debtors and the new Tab entity. Column names have been simplified to reflect this, and two new columns – Identifier and Location have been added. This cabinet allows Tabs to be set up in advance when required, and facilitates the management of Tabs in bad debtor situations etc.

User Group Maintenance

User Group Maintenance has a new tab called 'Report Group Rights'. This tab allows the user to specify rights for a user group to various report groups. For example, the user can specify that Managers have access to all report groups, but supervisors have access only to reports in the end of day group.

User Maintenance

A new field for Security ID field has been added to the Staff tab. The identity information read from the security device for employee validation must be recorded here.

Workstation Group Maintenance

A flag has been added to allow Offline Concessions for a workstation group. Accessed from the General tab.

Messaging has been added for the Customer Display, with different messages for 'available' and 'non-available' selling states. Accessed from the General tab.

Workstation Maintenance

A security reader device can be selected from the Hardware 2 tab. Vista currently supports the use of magnetic stripe cards, and bar code readers. This is used if log on and/or security approval at POS uses security reader devices. Support for other devices such as proximity tags can be added by Vista as required.

A printer can now be assigned for use when printing Tab Slips.

A new field has been added to define the name of a Printer driver. This is normally used when POS is to use a specific Fiscal Printer.

POS Button Layout

The maximum number of buttons available has been increased to 48. Previously only 32 buttons were available. The increase is due to the fact that POS currently has 38 optional buttons, and is likely to expand in the future.

System Settings Wizard

Introduced to Vista as a quick start for cinema setup, the Vista Settings Wizard allows the ability to set the commonly used settings for cinema in a Wizard question and answer format.

Showtime Manager

Enhanced to recognise and correctly handle broken seats when sessions are maintained or created.

A new system setting has been provided, which if enabled, stops sessions from being edited or deleted once the session has started.

Session Maintenance

Enhanced to recognise and correctly handle broken seats when sessions are maintained or created.

A new system setting has been provided, which if enabled, stops sessions from being edited or deleted once the session has started.

Session by Screen

Enhanced to recognise and correctly handle broken seats when sessions are maintained or created.

A new system setting has been provided, which if enabled, stops sessions from being edited or deleted once the session has started.

Item Prepare/Pickup Areas

A new tab has been added called prompts. This defines what the delivery screen will prompt for when Set Delivery is selected. Prompts include:

- For Film
- For Cinema Screen
- For Session Time
- For Seat Number
- For Delivery Window
- For Delivery Time
- For Comment

These prompts can be configured to be compulsory, optional or not required.

A new field has been added which is used to define the lead time, in minutes, required to add to preparation time, when preparing orders from this area. This is mainly required for areas (e.g. kitchens), that are a long way from the point of delivery.

Print Template Maintenance

Ticket Template maintenance has now been renamed to Print Template maintenance, along with the Cabinet. This maintenance form is now used for all templates that can be defined. Currently the templates that can be defined are:

- Ticket Templates
- Voucher Templates

Stock Grouping Maintenance

Stocktake Group Maintenance has been renamed to Stock Grouping Maintenance along with the Cabinet. This maintenance program allows groupings to be created for both Stocktakes and Reordering purposes.

Signs Device Maintenance

This has been enhanced so a Cinema (concept) e.g. Gold Class, can be assigned against each session sign.

A new option called Centre Text is available which indicates if text is to be centred on the LED Textlights.

Extract Files

Modifications have occurred to the EER and COGS extract file programs to allow them to be run under the Vista Scheduler. They can still be run under the SQL-Server Job Scheduler, but the new Vista Scheduler programme is recommended for security reasons.

System Settings

The **System Settings** Cabinet and form have been recompiled to ensure that the form does not lose focus when opened. The warning message box has also been removed.

The textbox that displays the System Setting configuration value on the **System Settings** form has been enlarged to reflect the maximum length of this field in the database.

Marketing Report

Menu Location: Report Launcher / Analysis Reports

This is a new report that has a marketing focus. It is broken down into many sections, to try provide performance analysis of trends.

- Base Information on Box Office and Concessions as well as Key performance Indicators
- Box Office Sales by Film
- Payment Method Analysis for Box Office
- Payment Method Analysis for Concessions
- Top 10 Vouchers Sold
- Top 10 Vouchers Redeemed
- Sales Channel Analysis by Film
- Ticket Sales verses Show Time Analysis by Film
- Ticket Sales verses Show Time Analysis by Channel
- Group Size Analysis by Film
- Concession Class Analysis
- Top 10 Concession Items by Quantity Sold
- Top 10 Concession Items by Value
- Top 10 Concession Items by Margin
- Top 10 Combo Sales
- Top 10 Promotion Items

- Upsell Items

Bookings Report by Sales Channel

This is a new report that shows all bookings made. A number of filters can be applied to look at certain bookings e.g. by sales channel or by film.

In summary mode, the bookings are listed by film, for each ticket type. A summary of the booking fee is included.

In detailed mode the report shows the booking number, date and time booked, masked card number, expiry date, workstation sold at and by which user.

Each ticket is shown, and the date/time the transaction was written, value, film and session details as well as what seat number has been allocated. Booking fee details are also shown.

A summary is shown for each sales channel detailing sales and booking fees. Some analysis of the bookings is also shown, such as the average time elapsed between the booking and the start of the session, and between the time of collection and the session start time.

Cashier Session Reconciliation Report

The sales quantity now shows the number of sales and not quantity of items sold for weight based sales.

A new column was added to the refunds section called Minutes after Session. For refunds/voids this will indicate the number of minutes elapsed between the start of the session and the refund transaction. It will be blank if the refund transaction took place before the start of the session.

The report had 2 modes, summary and detail. 3 modes are now available. They are:

- Detailed Tickets and Summarised Concessions
- Detailed Tickets and Concessions
- Summarised Tickets and Concessions

When summarising tickets, only 3 ticket groupings show; Standard, Redemption and Complimentary. The ticket price column will be blank. When summarising concessions, item classes are shown. When showing detailed tickets, for each ticketing grouping, the price card will be shown as well as the ticket type used.

The report has been simplified so if the cinema is using CashDesk mode, the Cashier Adjustments and Session Reconciliation areas of the report will be included, but the Final Cash Drawer Balance section will be suppressed.

The report has been simplified so if the cinema is using Cash Up mode, the Final Cash Drawer Balance section will be included, but the Session Reconciliation section will be suppressed.

In Simple mode, all three of these sections will be included on the report i.e. Cashier Adjustments, Session Reconciliation and Final Cash Drawer Balance.

The following additional information has been added to the report:

- Number of times Delete button pressed
- Number of times Abort button pressed
- Number of times Cashdrawer was manually opened
- Number of Refunds after Session Started
- Number of Zero Sale when Cashdrawer Opened

Stock Receipts Report

Added total for Cost (Net) column which is displayed for each transaction. Removed "Total Order" text to make room for Cost (Net) column total. Added Grand Total for Cost (Net) and Cost (Gross) columns.

Staff Time per Business Day Report

Added columns to display Clock On, Clock Off and Hours Worked for each of Rostered, Actual and Paid. The Shift column was removed and totals added to the report.

Historical - Stock Variance Report

Updated to allow a filter for selecting a stocktake instead of just date/times range.

Ticket Sales Activity After Session Finished Report

This new report will show all tickets sold or refunded, that were entered for sessions in the past. This is to be used in conjunction with the setting that allows sales or refunds of tickets for sessions before the current day, for use if the system is down e.g. due to system failure.

Corrections

Cabinets

Many Cabinet Views, particularly Management Inquires, showed dates in DD/MM/YYYY format instead of using the computers Regional Settings. These Cabinet Views have been corrected.

Item Maintenance

The Item maintenance copy function has been corrected so that new items do not use existing codes.

Duplicate barcodes are no longer allowed for Items in Backoffice.

In countries whose regional settings involved a comma as a decimal place, any update to the item would result in an error message. This has now been corrected.

Error caused by non-numeric data in the item code has now been corrected.

Corrected a problem where Stocktake Group would not clear when the item was removed from a stocktake.

Daily Cashup

Overs and unders for non bankable items no longer appear in the cinema balance i.e. overs and unders for redemption vouchers will not show as a banking variance.

Ensure that this form does not have a value longer than 50 characters when loading the initial query. Only values with less than 50 characters can be inserted correctly.

Payment Group Maintenance

The layout and error messages have been improved. Payment type loading and validation has been fixed. Errors occurring when payment groups were inactivated have now been removed.

Payment Type Maintenance

Validation errors have been fixed. Previously this program was not checking version codes for uniqueness.

Ticket Type Maintenance

Validation has been improved so that duplicate Barcodes are no longer allowed for Ticket Types in Backoffice.

Print Template Maintenance

(Note: This use to be ticket templates maintenance).

The template combo will now show the correct value prior to loading.

Fund Manager

A debugging message has been removed from the Fund Balance form.

Session Maintenance

Previously, if a session straddled a physical date and a session intermission was defined, the interval duration was incorrectly calculated as a negative amount. This has been corrected.

Session By Screen

Previously a problem occurred where a session finish date could be saved as a future date. This has now been corrected.

Showtime Manager

Corrected problem in the Bulk Copy Form where if you select the earliest date available with the combo box and then select the << back button on the toolbar the program fails.

Previously, if a session straddled a physical date and a session intermission was defined, the interval duration was incorrectly calculated as a negative amount. This has been corrected.

Projection Report

This report was failing when run at some cinemas, due to a database security issue. This has been corrected.

Booking by Sales Channel Report

When the Cinema Operator was selected as a Filter for the report, it did not display concessions booked for that Cinema Operator. This has been fixed.

Gross Value field for each Line Item did not include Quantity of Items, so was showing the Gross Value Each. This has been fixed.

Cashier Session Reconciliation Report

Rounding was not appearing on the report for weight based sweets. This has been corrected.

The Sales Quantity was misleading for weight based items. It will now show the number of items sold for weight based items and not the quantity sold. This is consistent with other reports.

Ticket Type Vouchers refunded were displaying a redemption amount refunded, when it should have been \$0.00. This is inconsistent with the sales column when a voucher is redeemed. This caused the report to be out of balance. This has been fixed.

When a ticket is a complimentary or redemption and it is Voided or Swaps, it was appearing in the Refunds column. This has been corrected.

The signature area of the report has been widened to make it easier to sign. Other parts of the report have been tidied up to make better use of the space.

Weekly Sessions by Screen Report

The Day of the week was not being formatted correctly. This has been corrected.

Weekly Sessions by Film Report

The Day of the week was not being formatted correctly. This has been corrected.

Session times were being shown in the wrong order. This has been corrected.

Added prompt to filter by the following sessions; Open, Closed, Imported, Planned and All.

Period Summary

The Ending Count was showing different values each time the report was run. This has been corrected.

Exceptions Report

When Wastage was displayed in bold, it did not line up. This has been corrected.

Stock Variance Report

Fixed a problem where the last page of the report was blank and the page ordering was incorrect in preview mode.

Stock Valuation Report

Fixed a problem where the last page of the report was blank and the page ordering was incorrect in preview mode.

Box Office by Film and Day Report

The Calculation of Average Ticket Price has been fixed.

Staff Time Per Business Day Report

Correct display of Cost Per Hour and Total Cost.

Calculated Sales Report

Changed the report to calculate correctly and show summary statistics correctly.

Product Sales Report

Changed the Net Price Calculation so it calculated correctly. Split out lines where the Gross or Net Price differs for the same item.

Stocktake Sheets

The Ordering of this Report has been fixed as it was incorrect.

Posting Journal

This report has been brought up to the normal Vista standard, and a GL code and description added.

Detailed Distributors Report

Made changes so if the User selects to Exclude Comp Tickets, print lines detailing complimentary tickets are omitted.

C H A P T E R 4

CashDesk

Enhancements / Corrections

Enhancements:

- CashDesk now supports full language capability
- The name of the cinema complex now displays on the logon screen. The cinema complex name, computer name and version also appear on the top of the form, when the user has logged on. This is to assist Headoffice and IT staff to confirm they are accessing the correct cinema, if accessing the cinema remotely.
- On the 'Help About' menu, a new option has been added called "Vista Online". This will take a user to the Vista Customer Services Web Site, with a page containing the following options:
 - Vista News
 - Documentation (i.e. can access or download all Vista manuals, including Users Guides, Operations Manuals, FAQ, Release Notes and Product Information)
 - Vista Forum
 - Vista Knowledgebase (once this becomes live in late 2005)

Corrections:

- Access violation errors occurring intermittently when reports were opened have been corrected.
- The Session Adjustment form sometimes failed to launch. This has been corrected.

CHAPTER 5

Vista Display

Enhancements

Assigning a Cinema to a Session Sign

(Note: Only applies if Sign Brand is set to "Active Moving Signs")

Enhancement so signs can be assigned a cinema concept e.g. Gold Class.

If a sign device has no cinema (concept) assigned to it, Vista Display will assign session information as it always has, for backward compatibility. This enhancement only applies to Session signs and not door or promotional message signs.

New type of sign for Films Available

(Note: Only applies if Sign Brand is set to "Active Moving Signs")

Currently, Active Moving Signs can be configured for the following types of signs:

- Session Times
- Door Signs
- Promotional Signs
- Showing Now (show all films that are showing in the next x number of minutes)

A new type is now available which is all films that are still available, any time today, or have just started in last e.g. 20 minutes.

Vista Display enhanced to output to a file and access signs directly

Currently, Vista Display can only be configured for one of the following options:

- Output a file based on a template e.g. BLOAD template
- Communicate directly with Active Moving Signs signage
- Communicate directly with Multitext

Vista Display has been enhanced so it will always create a text file if a template exists (e.g. the Bload template) and also control any other selected brand of signage.

Centre Text on Signs

(Note: Only applies if Sign Brand is set to "Active Moving Signs")

Enhancement so information displayed on LED Textlights will be centered if Centre Text has been enabled in Sign Device Maintenance. This is most useful for the new sign type which displays Films Available.

CHAPTER 6

Utilities

Language Manager

A new Language Manager program to support User Customisable Language Management has been added. This can be accessed from the new Vista Utilities Folder.

Language Manager allows an operator to view then select and load any of the available languages for Vista. The operator can view Standard International English simultaneously if required. The interface allows the operator to create and maintain a Custom Language set for each base language.

When Vista displays a screen it uses the Custom Language entries screen first. If there is no entry in the custom language for a particular word then the Base Language configured for the site is used. If the Base Language file has no entry for the word either, then Standard International English will be used.

In a simple example a local dialect may use a different word for 'film' than that provided in the Vista base language for that locale. Creating a Custom Language entry for that base language for the word 'Film' will result in Vista using the local dialect word for 'film'.

The custom language file is owned and controlled by the cinema and it is not replaced or overwritten by upgrades or new releases from Vista, thus protecting the cinema's investment in localising system language.

The base storage for multiple languages now uses XML format. Vista support for multiple languages has been extensively reviewed, with improvements and extensions at many points across the suite of Vista applications.

Job Scheduler

It is now possible to refresh the status of jobs when running. The F5 button does this, and it also displays when jobs will be finished.

The name of the cinema complex, name of the computer it is being run on, and software version are now displayed on the top of the form. This is to assist Headoffice and IT staff to identify they are accessing the correct cinema.

On the 'Help About' menu, a new option has been added called "Vista Online". This will take a user to the Vista Customer Services Web Site which contains the following options:

- Vista News
- Documentation (i.e. can access or download all Vista manuals, including Users Guides, Operations Manuals, FAQ, Release Notes and Product Information)
- Vista Forum
- Vista Knowledgebase (once this becomes live in late 2005).

Diagnostics Program

The Vista Diagnostics program has totally been reformulated and once selected as an available program for a desktop using SetupClient, is placed in the Utilities Folder.

Key Feature List

- One Click System Diagnosis
- One Click Analyze my Logs
- Run it from Head Office and link to an entire cinema chain
- Real-time online updates allow the Diagnostics program to be keep up to date with any new issues and how to resolve them
- Trouble Shooting, Technical and Cinema Software Guides all in one place
- Print Template Editor to assist with configuring printer templates e.g. ticket and receipt templates
- Print Test Function for printer templates

Other Features

- ASCII Converter
- Access Database Compacter
- Check for database locks and remove them
- Computer Process Manager
- Database Tests and Diagnosis
- FTP upload utility, for browser limited machines
- File Version Comparison
- Gather logs from all machines on my network. Analyze and FTP logs to Vista Entertainment
- Navigation to Vista Online (Documentation, Software Releases, Customer Services site and Vista FTP site)
- Network Integrity Test and Diagnosis
- Print Template Test and Editing Utilities
- Regional Settings Test and Diagnosis
- Scheduled Task Viewer
- Setup a backup server
- Take a backup server off warm standby
- Server Network Integrity Test and Diagnosis
- Vista Sales Server - One Click test programme
- Vista Utils Server - One Click test programme
- Zip Utility, for machines that are older than XP/2003 and do not have their own zipping programme

CHAPTER 7

Vista Backup

The Vista Cinema database can now be backed up from the Job Scheduler to either a writable CD or DVD. Using the Vista Job Scheduler, the database can either be scheduled to be backed up at a specific time, or as part of the End of Day wizard.

The database is first backed up to hard disk, normally on the cinemas fileserver and then compressed. Any backups stored on hard disk that are greater than 14 days old are purged. The database can then be backed up to a writable CD or DVD.

CHAPTER 8

Technical

Installation

Enhancements have been made to the standard installation package and the client upgrader:

SetupServer:

- records more detail in the installation history
- build ID of a particular release or service pack is stored
- records more detail on what hotfixes have been installed - in what order
- differentiates Hot Fix from Service Pack
- records within database installed products & version for internal program control logic

no longer replaces SetupClient program if the version on CD is older **SetupClient**

- new look
- extra features
- POS lockdown
- checkbox to enable upgrade via service

Client upgrader:

- is now able to upgrade client when the windows user is restricted (registry access)
- uses Vista program installed as a service running as local admin
- offers the possibility to start application if DBversion server or upgrade server is offline
- upgrades custom files (language initially)
- upgrades when user logs on to application
- plus
- more efficient
- fewer issues with "file in use"
- handles more registry actions when installing

Client Service:

- Recommend install this for future installations
- Requires local administrator to install
- Can be upgraded by a restricted user

Technical changes have been made to the Cinema Install package. This has focused on simplifying installation and configuration.

A number of additional scripts are now included within Install packages to decrease the requirement for manual job creation. All known Scheduler jobs are now installed automatically so the user only needs to select and activate the relevant tasks. These include:

- Check Database Consistency Checker
- Create Indexes
- Purge Bookings
- Purge Data
- Purge Session Seating
- Release Bookings
- COGS Export Batch
- EER Export Batch

See the Installing Vista Version 3.1 manual on how to use the new installation process and enable the Client Upgrader.

Other

Extract Files

Modifications have occurred to the extract file programs (EER and COGS) allowing them to be run under the Vista Scheduler. The SQL-Server Job Scheduler can still be used, but the new Vista Scheduler programme is recommended. This is because of improved control and visibility during execution, and tighter security surrounding the database passwords.

Database Enhancements

The primary key for Payment Types have been extended from 2 characters to 10.

The primary key for Sales Taxes have been extended from 1 characters to 10.

CHAPTER 9

Detailed Release Information

Introduction

This section is intended for the System Administrator or IT Manager, and covers changes to:

- System Settings introduced/changed for V3R1
- Known Issues at time of release

System Settings

Reorder Worksheet/Stock Receipts:

Setting Name: DefaultReorderDays

Category: System

Description: Provides the default number to use for Reorder Worksheet forecast reports. The maximum value is 21.

Shipped Value: 21

Setting Name: ExpectedReceiptCutOffDate

Category: System

Description: Controls the number of days prior to today to consider expected receipts that have not yet been received.

Shipped Value: 5

Setting Name: ReorderReportStartDayOfWeek

Category: System

Description: Provides the start day for Reorder Worksheets. Allowed values are 1 to 7 where 1 represents Sunday.

Shipped Value: 1

E-Mail/Reports:

Setting Name: ReportOutputPath

Category: Reports

Description: Provides the output directory for use when saving reports to disk and/or e-mailing them.

Shipped Value: ..\ReportOutput\

Setting Name: SMTPServer

Category: System

Description: Setting must contain the IP address of the SMTP E-mail Server used for sending e-mail from Vista.

Shipped Value: BLANK

Setting Name: SMTPSender

Category: System

Description: Setting contains the e-mail address used by the SMTP Server as the From address for e-mails sent from Vista.

Shipped Value: unattended@vista.co.nz

POS Logon and Security:

Setting Name: LogonUseReader

Category: POS-Logon

Description: Setting controls whether POS will use a card or a barcode reader etc, when a user logs onto vista POS.

Shipped Value: No

Setting Name: LogonAllowManualEntry

Category: POS-Logon

Description: Setting controls whether POS will allow manual entry for a POS User logon when the LogonUseReader system setting is Yes.

Shipped Value: Yes

Setting Name: LogonRequirePIN/Password

Category: POS-Logon

Description: Setting controls whether POS requires PIN or password entry after user validation at POS logon.

Shipped Value: Yes

Setting Name: SecurityAllowManualEntry

Category: POS-Security

Description: Setting controls whether POS will allow manual entry when a supervisor or administrator accesses a POS terminal (to approve a refund for instance) and the SecurityUseReader system setting is Yes.

Shipped Value: Yes

Setting Name: SecurityRequirePIN/Password

Category: POS-Security

Description: Setting controls whether POS requires PIN or password entry when a supervisor or administrator accessing a POS terminal (to approve a refund for instance) has provided valid user credentials.

Shipped Value: Yes

Setting Name: SecurityUseReader

Category: POS-Security

Description: Setting controls whether POS will use a card or barcode reader etc, when a supervisor or administrator accesses a POS terminal (to approve a refund for instance).

Shipped Value: No

POS Matched Combos Configuration:

Setting Name: ForceMatchingCombos

Category: POS

Description: This determines whether POS will check for and enforce matching combo substitution on concession orders.

Shipped Value: No

POS Tabs Configuration:

Setting Name: LimitTabTotal

Category: POS-SalesServer

Description: This sets the maximum allowed dollar value for a Tab.

Shipped Value: 500

Setting Name: LimitTabOrderTotal

Category: POS-SalesServer

Description: This sets the maximum allowed value for a single order on a Tab.

Shipped Value: 500

Staff Time:

Setting Name: StaffTimeActualAcceptanceRange

Category: BackOffice-Staff Time

Description: Setting provides the number of minutes that actuals can update rostered data (e.g. 7.59am can update a rostered record to start at 8:00am). Allowed values are from 1 - 9999 (minutes).

Shipped Value: 5

Setting Name: StaffTimeDefaultPayType

Category: BackOffice-Staff Time

Description: Setting provides default pay type for staff.

Shipped Value: BLANK

Setting Name: StaffTime_HOUploadOptions

Category: HeadOffice

Description: Setting controls whether the upload process uploads all StaffTime records or only StaffTime records that have a status of Approved. Setting has allowed values of "All" or "Approved Only".

Shipped Value: Approved Only

Tickets, Vouchers and Loyalty:

Setting Name: ForceReceiptOnLoyaltyPickup

Category: POS Sales Server

Description: If setting is YES it will force printing of a receipt for a booking that was made by a Loyalty member.

Shipped Value: No

Setting Name: GroupMethodItemsOnVoucher

Category: POS Sales Server

Description: Setting is used to control the grouping mechanism for items on vouchers.

Shipped Value: No Grouping

Setting Name: ManualBookingPrintAtPayment

Category: POS

Description: Setting values are Y or N. Yes - Print tickets at time of payment, No - Print tickets at pickup.

Shipped Value: Y

Setting Name: PrintTemplateFolderOverride

Category: Default

Description: Setting is used to specify the folder where print templates reside. If it is not used then the current default path is used.

Shipped Value: DEFAULT

Setting Name: TicketNumberingInventory

Category: Ticket

Description: Setting determines whether to apply and print sequential receipt numbers for concessions sales. Setting has values Y or N.

Shipped Value: N

Setting Name: TrackVouchersOnline

Category: System

Description: Setting determines whether to track vouchers online. Setting has values Y or N.

Shipped Value: N

VERA Configuration:

Setting Name: VeraIntegrated

Category: BackOffice-Vera

Description: Setting tells Vista whether the rostering application module (Vera) is installed.

Shipped Value: No

Setting Name: VeraLocalCorrect

Category: BackOffice-Vera

Description: Setting provides the connection string to the local Vera database.

Shipped Value: provider=Microsoft.Jet.OLEDB.4.0;data source=C:\Program Files\ESS\Rostrering\VERA Location.mdb;Jet OLEDB:Database password=VERA_Security

Concessions - Unit of Measure

Setting Name: DefaultUOM

Category: System

Description: Setting value must be a valid Unit of Measure code. This will be the default unit of measure for new concession items.

Shipped Value: EACH

POS - Broken Seats:

Setting Name: SeatColourCustScnBroken

Category: POS-Seat

Description: Setting controls the Seat Allocation screen colour of Broken Seats as they appear to the customer. This is a colour value.

Shipped Value: 16711935

Setting Name: SeatColourPOSScnBroken

Category: POS-Seat

Description: Setting controls the Seat Allocation screen colour of Broken Seats as they appear to the POS Operator. This is a colour value.

Shipped Value: 16711935

POS - Upsell Configuration:

Setting Name: UpsellItemQtyPercentage

Category: POS

Description: Setting and UpsellItemValuePercentage control the behaviour of the Upsell enhancement of POS. The setting value indicates the percentage quantity of separate items in an order that match a combo recipe before a suggested Upsell will be displayed. Zero means that upsells are not displayed.

Shipped Value: 0

Setting Name: UpsellItemValuePercentage

Category: POS

Description: Setting and UpsellItemQtyPercentage control the behaviour of the Upsell enhancement of POS. The setting value indicates the percentage value of separate items in an order that match a combo recipe before a suggested Upsell will be displayed. Zero means that upsells are not displayed.

Shipped Value: 0

POS - Security Configuration:

Setting Name: SecurityOfflineOrdersButton

Category: POS-Security

Description: Setting controls the security level required to use the POS Process Offline Orders button (values are 0-9 ie highest to lowest, 99 is no security).

Shipped Value: 99

Setting Name: SecurityReprintReceipt

Category: POS-Security

Description: Setting controls the security level required to print a receipt (values are 0-9 i.e. highest to lowest, 99 is no security).

Shipped Value: 0

POS - General:

Setting Name: OfflineConcessionSalesAllowed

Category: POS

Description: If setting is Yes then allow Concession Sales to continue when the server is unavailable. Transactions are generated when server is back online. If the setting is No then Concession sales offline is not available.

Shipped Value: No

Setting Name: WeightBasedSweetsMinimumValue

Category: POS

Description: Setting is used to set the minimum purchase value for weight based sweets sold at the POS.

Shipped Value: 0.01

Known Issues

The following is a list of known issues at time of V3R1 release. All of these issues are scheduled to be corrected in the first Service Pack:

Menu Option	Description of Problem	Severity
Session Swap	Session swap with seat allocation has been withheld for release in V3R1 sp01.	Low
Staff Time Clock	Enabling Staff time clock to use alternative devices for clock on/clock off (magnetic stripe card reader, bar code reader etc.) has been withheld for release in V3R1 sp01.	Low
System Tools	The archiving process for major Vista tables is not included in this release, has been withheld for release in V3R1 sp01.	Low

Index

A

About Vista • i

C

CashDesk • 29

Copyright Notice • iii

Corrections • 12, 24

D

Detailed Release Information • 43

Diagnostics Program • 35

E

Enhancements • 10, 15, 31

Enhancements / Corrections • 29

I

Installation • 39

J

Job Scheduler • 34

K

Known Issues • 51

L

Language Manager • 33

N

New Functionality • 7, 13

O

Other • 41

Overview of Version 3 Release 1 • 5

P

Point of Sale • 7

S

System Settings • 44

T

Technical • 39

U

Utilities • 33

V

Vista BackOffice • 13

Vista Backup • 37

Vista Display • 31